



Keep yourself and loved ones safe with a Smart911® Safety Profile

Smart911 is a free service that allows you to share valuable information with 9-1-1 during an emergency.



ALLERGIES



HOUSEHOLD
INFO



MEDICAL
HISTORY



PETS & SERVICE
ANIMALS



EMERGENCY
CONTACTS



VULNERABLE
NEEDS

Need assistance?

For seniors, we recommend having a friend or family member assist during sign up. They can provide the assistant's name and email address, so when it is time to update their Safety Profile, Smart911 will notify them to help ensure the profile up to date and accurate.

Sign up today or download the App.



Smart911.com®



Download on the
App Store



GET IT ON
Google Play



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How does Smart911 Help?



Medical Conditions

For citizens who are affected by epilepsy, diabetes, Alzheimer's, allergies or other medical conditions Smart911 can inform responders of their condition as well as medications and emergency contacts.



Seniors & Elderly Care

For active seniors, a Safety Profile can provide peace of mind that in the event of an emergency 9-1-1 would have details on their home and medical needs. For caretakers, they can be assured that if the person they care for needs to dial 9-1-1 when they are alone, their details are available and the caretaker can be listed as an emergency contact.



General Emergencies

For all citizens, there is always the risk of unplanned accidents or events. Whether in a vehicle or in your home, even the most basic details such as the address association with a mobile phone can be available to 9-1-1 and response teams to send help fast.



Physical Disabilities

For those who have a physical disability or mobility restrictions, it is vital for responders to know about the person, their disability and what type of assistance or special equipment they may need to evacuate their home or receive transport.



Pets and Service Animals

For citizens with pets or other animals your Safety Profile can alert police to their presence when entering your home and Fire crews can be aware of exactly how many people and pets need to be evacuated from your home. For owners of a service animal, you can alert responders that your animal needs to be transported with you.



If you are interested in having us speak to your organization about Smart9-1-1, call (843)529-3745 or email kjordan@charlestoncounty.org

 Smart911.com™